

01 October 2024

Brobizz A/S

Terms of trade (business)

GENERAL INFORMATION

www.brobizz.com ("the Website") is provided by BroBizz A/S, CVR no. 31854822, Vester Søgade 10, 1601 Copenhagen V, e-mail: info@brobizz.com, telephone +45 7080 8081.

If you encounter any issues with your order from this Website or if there are parts of the terms & conditions (Business) ("Terms & Conditions") that you do not understand, please contact our Customer Service via:

- E-mail small commercial vehicles: btb@brobizz.com
- E-mail heavy commercial vehicles: truck@brobizz.com
- Telephone: +45 7080 8081.
- By post: Vester Søgade 10, 1601 Copenhagen V

The "Product" refers to the Bizz transponder, Toll Box, Toll App, Number plate payment or eTicket.

IMPORTANT NOTICE

THE TRADING CONDITIONS APPLY TO YOU (AS THE BUSINESS OPERATOR) AND TO YOUR ORDER FROM THE WEBSITE. PLEASE READ THEM CAREFULLY PRIOR TO PLACING YOUR ORDER.

The "Terms & Conditions" may be updated from time to time (to reflect, for example, changes in technology, our business model, our system capabilities or relevant laws and regulations) and we therefore request that you agree to the Terms & Conditions each time you place an order with us. Any reference to 'you' or 'your' means you as a user of the Website. Any reference to 'we', 'us' or 'our' means Brobizz A/S.

If you do not accept the Terms & Conditions, you cannot order from this Website.

If you have ordered a Product, the Danish Sale of Goods Act's provisions on defective goods apply to the order, which means that you have certain statutory rights in relation to the contractual nature of the Product.

When completing the order, you also have to accept our terms & conditions – read more at [TERMS & CONDITIONS BROBIZZ® BUSINESS](#)

Side 1/3

Brobizz A/SVester Søgade 10
DK-1601 København VTel +45 70 80 80 81
www.brobizz.com

CVR 31 85 48 22

ORDER

The online shop is open 24 hours a day but may be closed for maintenance. As far as possible, we try to carry out such maintenance at night.

An order placed on a public holiday will be processed on the following working day.

You must be at least 18 years of age to place an order on the website and possess a valid credit card accepted by us.

If you have ordered a Product, we can only complete your order if the delivery address is a private or business address in one of the countries on our 'We sent to' list.

We reserve the right to cancel any Contract in any of the following situations without being liable for damages or other costs:

- Your payment details are incorrect or cannot be verified
- Your order has been placed with the purpose of committing fraud, etc. or submitted in connection with a criminal offence or other illegal activity.
- We have reason to believe that you are under the age of 18.

At which point in the ordering process are you bound by your order?

Prior to placing your order, you have the opportunity to amend the details you have provided, including delivery, invoice and payment details.

When you click 'Pay with creditcard' or 'Pay with invoice', and have entered your payment details, a receipt will appear on your screen. You are bound by the contract from that point on.

When you place an order for Number plate payment or eTicket, you will be able to start using this option shortly afterwards.

Please contact our Customer Service should you make a mistake when placing your order. They will be able to assist you.

ACCESS TO THE CONTRACT

You will receive email confirmation of your order immediately after placing it. We retain contracts, including your order and order confirmation, as long as the Agreement is active and for a certain period of time hereafter and we recommend that you also retain these documents as they may not necessarily be available on the website subsequently.

METHODS OF PAYMENT

We accept the following methods of payment:



PRICES AND DELIVERY

Prices

When ordering a Product, the price stated includes tax, VAT and charges. Costs relating to delivery of the Product are covered by Brobizz A/S.

Delivery

We send to:

Austria, Belgium, Bulgaria, Denmark, Estonia, Finland, Latvia, Lithuania, Luxembourg, Holland, Hungary, Norway, Poland, Romania, Spain, Slovakia, Slovenia, Sweden, Czech Republic and Germany.

Delivery conditions

The Bizz transponder or Toll Box will be delivered to the delivery address specified in the order.

The Bizz transponder or Toll box will be delivered approx. 1-2 business days after the order has been placed.

Please note that you bear the risk for loss or damage to the Bizz transponder and Toll box after delivery. If the packaging appears to be damaged, you must contact customer service before you start using the Bizz transponder or Toll Box.

Separate deliveries

If your order consists of several Products, we reserve the right to make separate deliveries. Separate deliveries may be necessary if some Products are delayed or out of stock at the time of the order. You will be informed if your order arrives in separate deliveries.

OTHER MATTERS

Force Majeure

We are not responsible for any delays or failure to perform our obligations under the Terms & Conditions if the delay or failure to perform our obligations is due to events beyond our reasonable control.

Invalidity

If one or more provisions of these Terms & Conditions is declared wholly or partially invalid, the remaining provisions will continue to apply.