# BROBIZZ A/S TERMS AND CONDITIONS OF TRADE (BUSINESS)

#### **GENERAL INFORMATION**

www.Brobizz.com ("the website") is provided by Brobizz A/S, CVR no. 31854822, Vester Søgade 10, DK-1601 Copenhagen V, e-mail: info@ Brobizz.com, phone +45 33 4434 00.

If you encounter problems with your order on the website or if you do not understand parts of the terms and conditions of trade (business) ("the terms and conditions"), please contact our customer service team:

E-mail: Erhverv@Brobizz.com

Phone: +45 70 20 70 49

Post: Vester Søgade 10, DK-1601 Copenhagen V

#### New product names and logo

Please note that Brobizz A/S has a new logo and has renamed its products. Consequently, Brobizz A/S will use the following names going forwards: The BroBizz® transmitter is now called a Bizz transmitter.

PayByPlate/Number plate recognition is now called number plate payment. The EuroBizz transmitter is now called Bizz for Europe.

The EasyGo+ BroBizz® transmitter is now called the EasyGo+ Bizz transmitter.

The products and their functionality remain the same.

For the sake of transparency, please note that our "Terms and conditions for Brobizz Business" continue to use the old names.

#### **IMPORTANT NOTICE**

THE TERMS AND CONDITIONS OF TRADE APPLY TO YOU (AS A BUSINESS OPERATOR) AND YOUR ORDER ON THE WEBSITE.

- READ THEM CAREFULLY BEFORE ORDERING.

The terms and conditions may be updated from time to time (such as in order to reflect changes in technology, our business model, our system capacity, or changes to relevant laws and regulations) and we therefore request that you accept the terms and conditions each time you order from us. Any reference to "you" or "your" refers to you as a user of the website. Any reference to "we", "us", or "our" refers to Brobizz A/S.

If you do not accept the terms and conditions, you cannot place an order on the website.

If you have ordered a Bizz transmitter, the rules on defects of the Danish Sale of Goods Act apply to the order, which means that you have certain statutory rights in relation to the contractuality of the Bizz transmitter.

By placing an order, you also accept our contract terms - you can read more in "TERMS AND CONDITIONS FOR BROBIZZ® BUSINESS" and "TERMS AND CONDITIONS FOR BROBIZZ® BIZZ FOR EUROPE.

### **Ordering**

The webshop is open 24/7, but may be closed for maintenance. Where possible, we try to perform such maintenance overnight.

Any order placed on a public holiday will be processed the following weekday.

You must be at least 18 years of age to place an order on the website and have a valid credit card accepted by us.

If you have ordered a Bizz transmitter, we can only execute your order if the delivery address is a private address or company address in one of the countries listed under "We ship to".

We reserve the right to cancel any contract without accepting any liability for damages or other costs if:

- · your payment information is incorrect or cannot be verified;
- your order has been placed for the purpose of committing fraud or the like, or has been placed in connection with a criminal act or other illegal activity; or
- we have reason to believe that you are under the age of 18.

# At what point in the ordering process does your order becoming binding?

Before placing your order, you can change the information you have entered, including your delivery, billing, or payment details.

When you click on "Order and pay" and have entered your payment details, a receipt will appear on your screen. Your order becomes contractually binding from this point.

If you order a number plate payment agreement, you will be able to use this service shortly after placing the order.

Please contact our customer service team if you made a mistake when placing your order. The team are ready to help.

#### Access to the contract

You will receive an order confirmation in an e-mail immediately after placing your order. You will also receive a copy of the contract terms and these terms and conditions. We retain all contracts entered into, including your order and order confirmation, for a certain period of time. We recommend that you also retain these documents, as they may not necessarily be subsequently available on the website.

### **PAYMENT METHODS**

We accept the following methods of payment:



# **PRICES AND DELIVERY**

The fee for ordering a Bizz transmitter is stated inclusive of tax, VAT, and charges. The delivery cost for a Bizz transmitter is covered by Brobizz A/S.

# **Delivery**

We ship to:

Austria, Belarus, Belgium, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Macedonia, the Netherlands, Norway, Poland, Portugal, Romania, Russia, Slovakia, Spain, Sweden, Switzerland, and the United Kingdom.

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### **Delivery terms**

The Bizz transmitter and/or Bizz for Europe transmitter will be delivered to the address specified when ordering.

The Bizz transmitter will be delivered within five to ten days after ordering.

Please note that you are responsible for the Bizz transmitter and/or Bizz for Europe transmitter once it has been delivered. If the packaging appears damaged, you must contact our customer service team before using the Bizz transmitter and/or Bizz for Europe transmitter.

### Separate deliveries

If your order consists of multiple Bizz transmitters and/or Bizz for Europe transmitters, we reserve the right to make separate deliveries. Separate deliveries may be necessary if certain Bizz transmitters and/or Bizz for Europe transmitters are delayed or out of stock at the time of ordering. You will be informed if your order will be fulfilled by way of separate deliveries.

### **OTHER CONDITIONS**

#### Force Majeure

We are not liable for delays or non-compliance with our obligations under the terms and conditions if such a delay or non-compliance is due to events beyond our reasonable control.

## Invalidity

Should one or more of the provisions in the terms and conditions be declared invalid in whole or in part, the other provisions shall continue to apply.